



HANSEKURANZ KONTOR

Special Risks · Assekuradeure

HK GLOBAL PROTECT



HK Global Protect – protection and safety for your employees world-wide.

Safety is a fragile concept for staff working in international, politically instable territories. It is a company's duty to confine the risks in advance and take precautions which help bring about a positive resolution to a crisis situation. How do you respond if one of your staff members becomes a victim of kidnapping, extortion or false imprisonment thousands of kilometres away? What assistance can you provide to this staff member? How do you support his family? How does your company prepare for such a crisis?

HK Global Protect offers in co-operation with highly specialised crisis consultants a professional safety and crisis management as well as the protection against financial loss.

Cost Coverage for Crisis Prevention and Crisis Management

HK Global Protect gives you peace of mind as to the cost being covered of your preventive crisis management as well as of the crisis management in the event of a situation. A kidnapping or extortion imposes a financial burden on a company, with the ransom frequently representing a small fraction only. HK Global Protect covers the entirety of costs associated with such a crisis, such as:

- » Reimbursement of ransom (either funds, but also for service demands)
- » Charges and expenses for negotiators
- » Fees for interpreters and PR consultants
- » Expenses for personal protection
- » Travel expenses
- » Cost of counselling and medical treatment
- » Surgeries
- » Cost of technical equipment
- » Rewards
- » Continued pay for victim
- » Salaries for poss. replacement staff
- » Cost of interruption of operations
- » Financial payments for the consequences resulting from an accident or in the event of death

HK Global Protect not only covers your employees directly. The cover includes all relatives, partners, children, guests, visitors and domestic servants and even any other individuals for which coverage is agreed.

PROTECTION. EVEN IN HIGH RISK TERRITORIES.



4 Steps of Safety and Crisis Management

Risk and vulnerability analysis
Identification and assessment of risks
Ascertainment of safety flaws

In which international markets does your company operate? What is the prevailing political situation there? Which risks are your employees really exposed to? The more informed you are about the specific risks inherent to your host country, the more accurately you can prepare for the respective task at site. By including your specific industry and the role of your employee, a detailed risk and vulnerability analysis is created.

Maximum protection through minimisation of risk
Preventive measures
Risk prevention training

Preventive measures and effective safety precautions can assist in averting crises. This requires that your employees are aware of the risks within their fields of operation and know how to accurately assess dangerous circumstances. By using information about their country of operation they learn how to adequately act and handle potential risks.

Preparation for potential crises
Generation of crisis management plan
Crisis team training

The kidnapping or extortion of any member of staff poses an exceptional situation for a company. In order to undertake the right steps here it is vital to have clarified some questions in advance: Who are the members of the crisis team? Who co-ordinates the contact with the press and the authorities? Who is the spokesperson for the afflicted family? In co-operation with your crisis consultant these and other issues are answered and finalised in a crisis guideline – tailored to the very needs of your company. The better the preparation, the more controlled the co-ordination in a crisis situation.

Coping with crisis
24/7 on-call world-wide crisis team
Co-operation with security agencies
Co-ordination with all parties involved in crisis situation
Negotiation with captors / extortionists
Counselling

If a crisis occurs, contact your crisis consultant immediately. Your crisis consultant is at your disposal around the clock world-wide. The customised crisis guideline guarantees that all measures are initiated with intent. Now that everything has to run smoothly and fast, you are well prepared. You may trust in qualified experts from various specialist fields to merge their competences to ensure a positive resolution of your crisis. Experienced criminal investigators and security agents as well as lawyers, management experts, psychologists, PR specialists and others work hand in hand for you, assuming for example communication with the authorities or, if need be, negotiations with the captors or extortionists.



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